

# **Small Group Australian Adventure**





Saturday, 25 April 2026 There is a lot to love about Melbourne/Narrm - just ask the locals. This

#### sophisticated world city in

the south-east corner of mainland Australia inspires a deep passion in those who live there. Ranked as one of the world's most liveable cities, Melbourne is famous for its vibrant energy, restaurants, fashion boutiques, café filled laneways, cool bars, unbeatable galleries, spacious parks and village-like inner suburbs, each with its own special character. Melbourne is less than 200 years old and never sits still. Modern, cutting-edge designs add to the fascinating mix of heritage architecture and ensure the skyline isconstantly changing.



# Melbourne/Narrm LimoCentral Private Car/Driver - International Airport (Tullamarine) to

# **City Hotel**

### INDIVIDUAL ARRIVAL TRANSFER (Per Couple)

After collecting your luggage and clearing customs, please proceed through the exit gate into the public space inside the terminal. The LimoCentral driver will be waiting with a sign with your name directly in front of the exit gates. If for any reason you are unable to locate your driver, please call 0416 020 222.

# Foodie Trails - Melbourne Dusk Dine & Discover Private Tour

**Includes:** Private tour guide, visits to four culinary hotspots, a flight of drinks and nibbles to start, three-course meal paired with beverages, 3-hour walking tour, overview of Melbourne city and highlighted places of interest, pick up/drop off from your CBD hotel.

Discover Melbourne's culinary secrets on this immersive, private tour. Experience the city's cultural fabric through carefully crafted dishes paired with local wines and cocktails.

Accommodation at Sofitel Melbourne on Collins This property is located in the city centre at the 'Paris' end of prestigious Collins Street, 620 metres from Federation Square, and close to the city's premier dining, shopping and entertainment precincts. All of the contemporary guest rooms and suites start from level 36 and overlook the Melbourne city skyline through floor-to-ceiling windows. Superior Room City View (was Classic Room) for 2 Nights Includes: 2 x Full Breakfast & 1 x Porterage In: Saturday 25 April 2026 Out: Monday 27 April 2026



Sunday, 26 April 2026 This morning is free to relax and explore on your own. Localing Private

### **Tours - Full Day Phillip Island Penguin Experience**

**Includes:** Hotel pick up and drop off, local treats, afternoon tea, gourmet dinner, bottled water, wildlife park admission and Penguins Plus premium viewing.

This 10 hour tour provides an opportunity to enjoy a unique wildlife experience perfect for families and penguin fanatics. Start with a visit to a wildlife park, feed kangaroos and koalas, enjoy a short coastal walk and the many charms of this unique island region. Then head for the penguins, just in time for you to take your place in the premium viewing section to experience this marvellous natural wonder up close. After you have admired the penguins, take the time to walk the boardwalks and hear from naturalist guides about this curious and memorable phenomenon.

Enjoy a meal in a local restaurant (during summertime, dinner will be arranged before

# visiting the penguins).

After dinner you will return to Melbourne and be transferred to your Melbourne city accommodation.



# Monday, 27 April 2026 Acacia Luxury Private Tours - 2D / 1N Great Ocean Road Tour

**Includes:** Expert Local Guide, Luxury custom built Mercedes Sprinter (capacity 11 guests + guide), Luggage Trailer, Re-usable personal bottled water (and keepsake) with filtered refills, Morning Tea & Lunch each day, guide expenses.

Meet your local guide at your Melbourne hotel, then commence your journey along one of the world's most spectacular coastal routes, the Great Ocean Road. From Torquay to Apollo Bay, the road winds along forested coastal cliffs, passing white sand surf beaches and picturesque seaside villages. The hinterland of towering gum trees provides the perfect habitat for koalas, kangaroos, and colorful native parrots. Indulge in a lunch of locally sourced seafood in the quaint coastal township of Apollo Bay. The road then turns inland through lush, semi-temperate rainforest featuring ferny gullies, moss-covered timber, and freshwater cascades. Enjoy a rainforest walk in the Great Otway National Park before arriving at the highlight of the Great Ocean Road—the iconic Twelve Apostles. Battered by the fierce waves of the Southern Ocean, this dramatic coastline has been carved into limestone towers, gorges, and caves. Stroll along cliff-edge boardwalks for the perfect vantage point, or opt for a short helicopter flight for a bird's-eye view.

OPTIONAL HELICOPTER: From AUD\$780.00 per person Check into your accommodation for the evening

and freshen up before dinner. Your guide will transfer

you to a relaxed meal at a classic Australian pub where you can meet some locals and sample regional produce.

### Dinner at Simons Waterfront Great Ocean Road, Victoria Accommodation at Deep Blue Hotel

# & Hot Springs

This property is located at the idyllic Warrnambool foreshore, on a peninsula between Lady Bay and Stingray Bay. It is surrounded by extensive walking and cycling trails and some of the Great Ocean Road's best beaches including Warrnambool's main beach and Middle Island. The hotel offers a wide range of modern accommodation with a private balcony.

**Premium Studio King for 1 Night** 

**Includes:** 1 x Full Breakfast

In: Monday 27 April 2026 Out: Tuesday 28 April 2026



Tuesday, 28 April 2026 This morning continue west to Tower Hill Wildlife Reserve. Tower Hill is home

to some of Australia's

best-loved wildlife, including emus, kangaroos, koalas, and more. Join a local Indigenous guide for an exclusive opportunity to gain insight into traditional Aboriginal lifestyles, learn how to identify native plants for food and medicinal purposes, and try your hand at throwing a boomerang.

Lunch will be in the charming maritime village of Port Fairy. Take some time to wander wide streets lined with nineteenth-century cottages, great Norfolk pines, and old stone churches before continuing your journey to cross the state border from Victoria to South Australia.

In the late afternoon, you will arrive in Mount Gambier, where you will check into your flight to Port Lincoln.

# **Depart Mount Gambier**

#### **Arrive Port Lincoln**

Your flight today is not included in your Southern World arrangements.

**Port Lincoln** is situated on Boston Bay, one of the largest protected natural harbours in the world and three times the size of Sydney Harbour. It offers a vibrant regional centre and the perfect base from which to explore the Southern Eyre Peninsula. Here you can enjoy incredible seafood, beautiful wines, fantastic ocean adventures and wonderful wildlife experiences. In the town itself, keep an eye out for museums, art galleries, lookouts, park and playgrounds. You'll also discover Port Lincoln is a bustling regional centre with a vibrant shopping culture and an extraordinary dining culture featuring exquisite seafood, local produce, local wines and beer.



# South Australia Eyre Peninsula Australian Coastal Safaris Extended Sightseeing - 3 Day/3

# **Night Wildlife and Ocean**

#### **Encounters**

Australian Wildlife Journeys Signature Experience

**Includes:** 3 nights at Port Lincoln Hotel in Ocean View Balcony Rooms, daily breakfast, platter & bottle of wine on arrival in each room, 2 full days private touring in 2 Land Cruisers with 2 local guides, all activities & entries as per itinerary, lunches/snacks/happy hour on tour days, Seafood Masterclass Dinner & beverages, private airport transfers.

Wednesday, 29 April 2026 9.00am – Pickup at hotel, head up to the best view in the region Winters

Hill, from here travel to

Coffin Bay

Oyster - pick up oysters and potentially meet the oyster farmer

Gin & Oyster pairing

Lunch at 1802 (seafood)

After lunch travel to Coffin National Park, stunning coastline, wildlife

May get time for a small bushwalk

4.00pm - Drop back at hotel

5.00pm – Pick up & transfer to Marina for Marina Cruise, which drops them off for the Seafood Masterclass

9.00pm approx. - Transfer to hotel

Thursday, 30 April 2026 9.00am - Pickup hotel, head to PLO National park for 4WD & sandboarding

Picnic seafood/chicken lunch

Whalers Way & Mikkira - adventure & wildlife/happy hour

5.30pm - drop back at hotel

Optional walk to Del Giornos for dinner (at guests own expense)

#### Friday, 01 May 2026 ALL MUST CHECK OUT BY 10.00am - 11.00am

Free morning

Optional - Swimming with Sealions

You will be transferred to Port Lincoln airport for your flight to Adelaide. **Depart Port Lincoln** 

## **Arrive Adelaide**

Your flight today is not included in your Southern World arrangements.

The wine and festival capital of Australia, **Adelaide/Tarndanya** is a place to experience the buzz, culture and convenience of a city without the frustrations. The city centre, surrounded by parklands, is a charming blend of historic buildings, wide streets, groovy shops and a huge variety of street cafes and restaurants. Visit the largest undercover market in the southern hemisphere and taste the best of South Australia at the Adelaide Central Market or enjoy a ride on Adelaide's tram from the city centre to the historic yet vibrant beachside suburb of Glenelg. The city also provides a great launching point to the many attractions surrounding Adelaide, including world class wine regions, the Australian Outback, Kangaroo Island and much more.



Adelaide/Tarndanya Hughes Leisure, Adelaide Private Car/Driver - Domestic Airport to

**Adelaide City Hotel** Please meet the Hughes Leisure, Adelaide driver at the bottom of the escalators

before proceeding to

the luggage carousel. The Hughes Leisure, Adelaide driver will be holding a sign with your name on it. If for any reason you are unable to locate the driver, if you are calling on your international mobile/cell phone please call +61 2 9317 9012, or if you have purchased a local SIM card then please call (02) 9317 9012 or 1300 019 344, 24 hours a day.

**Accommodation at Oval Hotel** This property is set at the iconic Adelaide Oval, wrapping itself around the exterior Eastern facade, and is Australia's first Integrated Stadium Hotel. The property has been designed to blend into the existing structure while retaining magnificent city skyline views. The unique address places guests within minutes of the vibrant city centre, while enveloping them in the tranquillity of the surrounding parklands. The main entrance is discreet, to the right of the East Gate, where an elevator whisks guests to the level three reception lobby, a floating lounge that links the two wings. This chic space is delineated by a curved sweep of glass offering lovely views across trees to St Peter's Cathedral and the Adelaide Hills in one direction, and over the river to the city in the other. The guest rooms are across five floors, featuring contemporary interiors, natural timbers, custom furnishings, a relaxed colour scheme and are thoughtfully appointed.

# **Parkland King Room for 2 Nights**

Includes: 2 x Full Breakfast & 1 x Porterage

In: Friday 01 May 2026 Out: Sunday 03 May 2026



### Saturday, 02 May 2026

Off Piste 4WD Tours - Full Day Private Over the Top

**Includes:** Hotel pickup and drop off, morning tea, lunch.

This 8 hour tour will provide you with the opportunity to explore the wine region of McLaren Vale. On the way your exceptional guiding team will run through the story of McLaren Vale, the surrounding region and the wine and food industries' local heritage. The owner, Ben is a McLaren Vale local and loves to showcase his region travelling off-road to secluded, exclusive locations on the pristine Fleurieu Peninsula where other operators do not and cannot venture. You will venture through a range of superb off-road tracks getting right off the beaten track visiting local iconic producers at exclusive locations that other tours cannot reach. The journey drops into a couple of the local wineries getting beyond the cellar door not only taste wines straight from barrel but also have a personal tasting amongst the vineyards. Here, you will have the opportunity to meet the respective winemaker, and importantly, taste the latest releases. Next stop is lunch set in an eclectic yet very exclusive, surprise location. The highly personal experience comprises of a delicious, shared-style food safari. Depending on the season and local produce availability, lunch wanders through a variety of themes from Mediterranean / African old and new, seafood and authentic modern Asian influences.

From here, you will be taken on another exclusive off-road track up the Willunga Hills for an unforgettable vista over the entire region and the sparkling Gulf St Vincent. The amazing day concludes with an exhilarating drive along the pristine Silversands Beach cruising just metres away from the tranquillity of the breaking ocean waves. You will return to Adelaide, where you will be transferred to your Adelaide accommodation.

What to bring: Camera, hat, sunscreen, water bottle, sturdy comfortable walking shoes, warm jacket.

# Sunday, 03 May 2026 Hughes Leisure, Adelaide Private Car/Driver - Adelaide City Hotel to

# **Airport**

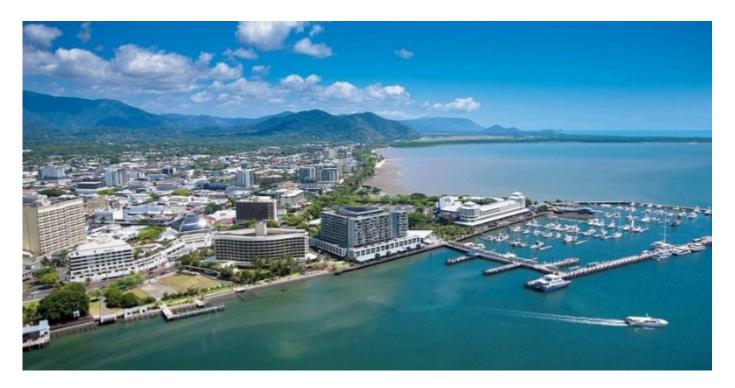
Please inform the Hotel Concierge or Front Desk that you are waiting for a Hughes Leisure, Adelaide airport transfer and be waiting in the hotel lobby 10-15 minutes prior to the specified pickup time. If for any reason you are unable to locate the driver, if you are calling on your international mobile/cell phone please call +61 2 9317 9012, or if you have purchased a local SIM card then please call (02) 9317 9012 or 1300 019 344, 24 hours a day.

# **Depart Adelaide**

#### **Arrive Cairns**

Your flight today is not included in your Southern World arrangements.

Lying at the centre of a tropical paradise on the shores of Trinity Bay, **Cairns/Gimuy** is the gateway to some of Australia's greatest natural attractions. Sitting offshore and shaping the city's character is the World Heritage listed Great Barrier Reef, one of the world's most popular diving sites. To the north of the city lies another World Heritage listed treasure, the ancient tropical rainforests of the Daintree National Park. The city itself offers a large range of accommodation options suiting all budgets, and visitors to Cairns will also be treated to a variety of international standard cafes and restaurants.



Cairns / Gimuy

Exemplar Coaches and Limousines Private Car/Driver - Domestic Airport to Port Douglas If you have an Australian capable phone, please turn it on as soon as possible and proceed to the Arrivals/Baggage Claim Hall. Before collecting your luggage, meet the Exemplar Coaches and Limousines driver at the Exemplar Airport Desk immediately to your left as you enter the hall. The driver will be holding a sign with your name on it. After greeting you, your driver will escort you to your nominated luggage carousel (please note, in accordance with Cairns International Airport regulations, drivers are prohibited from taking passengers' luggage from the carousels). If for any reason you are unable to locate your driver, please see staff at the Exemplar Airport Desk between 07:00-23:00. The Exemplar after-hours emergency number is +61 (0)409 759 375.

# Port Douglas Accommodation at Peppers Beach Club Port Douglas

This property is located 250 metres from Macrossan Street and 100 metres from Four Mile Beach. The hotel offers a range of contemporary accommodation from hotel rooms to three bedroom, self-contained suites with private plunge pools, all with a balcony set amidst the tranquil water features and lush tropical gardens.

# One Bedroom Suite for 3 Nights

**Includes:** 3 x Full Breakfast & 1 x Porterage

In: Sunday 03 May 2026 Out: Wednesday 06 May 2026



### Monday, 04 May 2026 Sailaway - Full Day Outer Reef Mackay Coral Cay (from Port Douglas

# HTL)

**Includes:** Hotel pick up and drop off, morning and afternoon tea, buffet lunch, snorkelling equipment, optical mask, seasonal lycra snorkelling suites, wet suites & floating devices, instruction and in-water assistance, guided snorkel tour, glass bottom boat viewing and reef interpretation and Environmental Management Charge (EMC).

Your tour commences with a transfer from your hotel to the Crystalbrook Superyacht Marina, where you will board your vessel. You can sit back and relax on the beautiful yacht and set sail to the Coral Cays of Mackay or Undine Reefs. You will enjoy an authentic sailing experience, following the coastline and views of the Daintree mountains.

Once at the protected sites at the Coral Cays, nature activities will include snorkelling over the pristine coral reef with a qualified marine biologist offering reef interpretation on a guided snorkel tour. A glass bottom boat coral viewing tour is also on offer. Premium reef sites showcase abundant marine life, including encounters with turtles and an amazing display of giant clam gardens, beautiful corals and a wide variety of fish. Exploring the white sands of the coral cays will relax the mind. Soak up the sun, peace and tranquility and swim in turquoise clear waters. Small numbers of guests ensure personal interactive communication with our experience guides. A tropical buffet lunch, morning and afternoon teas & coffees, supplied by local plantations, will compliment a day of adventure and relaxation. Expert guiding and 1st class services are all included from helpful, friendly crew.

#### What to bring:

Swimwear and towel, sunshirt, hat, sunglasses, sunscreen, camera and cash/credit card for additional purchases.

#### Note:

- Any passengers intending to snorkel must complete a Medical Declaration Form onboard the vessel.
- At-risk or High Risk snorkellers may be deemed not suitable to participate in the activity of snorkelling due to a combination of factors i.e. Age (any person over 70 years), physical health (any person with health issues identified particularly heart issues, Epilepsy, overweight), swimming ability, mobility.
- -If guests are unsure if they may be HIGH RISK and not suitable to snorkel, then we suggest a recent medical certificate would be acceptable if they are a capable swimmer.



Tuesday, 05 May 2026 Walkabout Cultural Adventures - Morning Private Ngana Julaymba

#### **Dungay (Daintree)**

**Includes:** Hotel pick up and drop off, Professional Aboriginal Guide, Bush Tucker Tasting (seasonal & tidal), morning tea.

On this 4-4.5 hour tour you will spend the morning with a local Aboriginal tour guide, learning about culturally significant areas and the relationships the Kuku Yalanji still have with their land. Learn the history, culture and traditions of the local Aboriginal people and the area. Enjoy a guided walk through the rainforest and coastal habitats learning about the environment, different foods and medicines utilized from nature, sample some bush tucker, collect shellfish and try traditional Aboriginal hunting practices, have a go at spear throwing and if you are lucky, catch a mud crab. To complete the adventure cool off in a pristine freshwater stream.

At the completion of the tour, you will be transferred back to your Port Douglas accommodation.

**What to bring:** Hat, sunscreen, camera, swimwear & towel, water bottle, insect repellent, comfortable walking shoes that can get wet.



#### Wednesday, 06 May 2026

# Exemplar Coaches and Limousines Private Car/Driver - Port Douglas to Domestic Airport

Please inform the Hotel Concierge or Front Desk that you are waiting for a Exemplar Coaches and Limousines airport transfer and be waiting in the hotel lobby 10-15 minutes prior to the specified pickup time. If for any reason you need to contact Exemplar Coaches and Limousines, please call (07) 4213 3333 or 0409 759 375 (After Hours).

# **Depart Cairns**

# **Arrive Sydney**

Your flight today is not included in your Southern World arrangements.

Soak up **Sydney's** (Warrane) gorgeous harbour, seductive outdoor lifestyle and great natural beauty. Cruise under the Sydney Harbour Bridge or wave at the Opera House as you ride a ferry across the harbour to Manly. Learn to surf at Bondi Beach or swim in the calm waters of Coogee. Lose yourself in the cobblestone cul-de-sacs of The Rocks or in the markets, boutiques, cafes and pubs of Paddington. As well as a world-famous harbour and more than 70 sparkling beaches, Sydney offers fabulous food, festivals and 24/7 fun.



# Sydney/Warrane

# InStyle Chauffeured Limousines Private Car/Driver - Sydney Domestic Airport to Sydney City Hotel

Please meet the InStyle Chauffeured Limousines driver in the baggage collection area. The driver will be holding a sign with your name on it. If for any reason you are unable to locate your driver, please call 02 9017 1930.

## **Daves Travel Group - Evening Rocks Pub Tour**

**Includes:** Drink at 4 local pubs (choice of craft beer, cider, wine or soft drink)

Today on your 2.5 hour tour, your guide will take you through the alleys and cobbled streets of The Rocks as they share the gossip, shouts, and stories of Australia's first European settlement. Hear about the legends, gangs, and hauntings of this distinctive neighbourhood as you sample some of its finest libations. After your tour, you can either join your tour mates and other revellers at an iconic pub for a meal and another beer or two or make your own way back to your accommodation.

# **Accommodation at InterContinental Sydney**

This property is positioned on the edge of the world's most stunning harbour, just moments away from the famous Sydney Opera House, Royal Botanic Gardens, Circular Quay and exclusive shops. The property is built within the beautifully restored 1851 Treasury Building and it continues this legacy with its rich 19th century architecture, heritage and exciting history. It offers a range of elegant contemporary rooms and luxurious suites, designed to blend opulence and comfort, with a striking view of the city skyline, Sydney Harbour, Opera House or the Royal Botanic Gardens. The guest rooms are inspired by the property's surrounding landscape, drawing green and blue hues from the adjacent gardens and harbour through picture-frame windows, and creates a connection and uninterrupted flow from indoor to outdoor.

# **Eastern Harbour Room for 3 Nights**

**Includes:** 3 x Full Breakfast & 1 x Porterage

In: Wednesday 06 May 2026 Out: Saturday 09 May 2026



Thursday, 07 May 2026 This morning is free to relax and explore on your own. Sydney Opera

# **House - Midden Experience Package**

**Includes:** Meet and Greet, 1 hour VIP Sydney Opera House Tour, 2 Course dinner including 2 beverages at Midden by Mark Olive.

Your evening will start with the Sydney Opera House staff welcoming you on arrival, before you set off on a VIP Evening tour where you will discover the stories of this amazing building. Explore beneath the sails, venturing to back of house areas and theatres before they go live ahead of the night's performances. After the tour, you will be escorted to Midden by Mark Olive Restaurant, where you can Indulge in a two course dining experience with uninterrupted harbour side views.

Note: The Sydney Opera House Tour includes up to 200 steps. Flat, enclosed rubber soled

#### shoes

must be worn. While on a tour, all bags larger than an A4 size will need to be cloaked. A complimentary, secure cloaking facility is available near the tour desk.

Friday, 08 May 2026 Today is free to relax and explore on your own. Sydney Harbour Specialists -

#### **Charter Cruise**

**Includes:** 3 hour private dinner cruise on Sydney Harbour with extensive buffet menu and 3 hour Premium Beverage Package.



# Saturday, 09 May 2026

# InStyle Chauffeured Limousines Private Car/Driver - Sydney City Hotel to Sydney International Airport

Please inform the Hotel Concierge or Front Desk that you are waiting for a InStyle Chauffeured Limousines airport transfer and be waiting in the hotel lobby 10-15 minutes prior to the specified pickup time. If for any reason you are unable to locate your driver, please call 02 9017 1930.

**End of your arrangements** 

# Total cost is per person in AUD \$

Cost Per Person with Twin Share: \$13,760 AUD

Single Supplement: \$2,900 AUD

**Domestic Flights:** \$1759 AUD

#### **Cost Includes**

- Foodie Trails Melbourne Dusk Dine & Discover Private Tour
- 2 Nights at Sofitel Melbourne on Collins Superior Room City View (was Classic Room)
- Localing Private Tours Full Day Phillip Island Penguin Experience
- Acacia Luxury Private Tours 2D/1N Private Great Ocean Road Tour
- Simons Waterfront Dinner
- 1 Night at Deep Blue Hotel & Hot Springs Premium Studio King
- Australian Coastal Safaris -3 Day/3 Night Wildlife and Ocean Encounters
- 2 Nights at Oval Hotel Parkland King Room
- Off Piste 4WD Tours Full Day Private Over the Top
- 3 Nights at Peppers Beach Club Port Douglas One Bedroom Suite
- Sailaway Full Day Outer Reef Mackay Coral Cay (from Port Douglas HTL)
- Walkabout Cultural Adventures Morning Private Ngana Julaymba Dungay (Daintree)
- Daves Travel Group Evening Rocks Pub Tour
- 3 Nights at InterContinental Sydney Eastern Harbour Room
- Sydney Opera House Midden Experience Package
- Sydney Harbour Specialists Charter Cruise (Dinner Charter)
- Gratuities (value AUD\$100.00 per person, including Tour Manager)
- Full Breakfast daily
- Hotel porterage where available based on a maximum of 1 large suitcase per person (mandatory at most hotels)
- · Local experienced guide where specified
- Modern, air-conditioned coach transportation with an English speaking driver, on a private basis unless stated otherwise
- Government Goods and Services Tax of 10% (GST)

#### **Cost Excludes**

- Both international and internal Australian flights (unless otherwise specified)
- Airport taxes, aviation levies, environmental/conservation fees
- Excess hotel porterage (if passengers have more than 1 suitcase each)
- Airport porterage (unless otherwise specified). Luggage trolleys at Australian domestic terminals
- are not complimentary and may incur a charge of AUD\$3 to \$4 per luggage trolley
- Accommodation pre-registration and/or late checkout unless otherwise specified
- Meals other than those specified above
- Beverages
- Items of a personal nature (e.g. telephone calls, mini bar, laundry, etc.)
- Travel insurance (cancellations, loss of deposits, delays, etc.)
- Optional tours and services

# **Important Information**

**Airfares** As an Inbound Tour Operator we only handle Australian land arrangements and unfortunately do not have access to the airline's reservation systems. We suggest you book the Domestic Australian Flights in conjunction with your international airfares as this usually provides the most significant savings.

# **Pre-registration**

There is no hotel pre-registration upon arrival included in the costing. Please keep in mind that check-in time in Australian hotels is between 1400 hours and 1500 hours. If the group arrives in the morning we strongly recommend pre-registered rooms which will guarantee the rooms being available upon arrival at the hotel. Pre- registration is equivalent to one nights accommodation per room.

#### **Transportation**

All touring and transfers are in a modern, air conditioned coach and on a private basis unless stated otherwise. Should the charter exceed the number of hours the coach was costed, extra charges will apply. If the group has excess baggage, a larger coach may be needed for airport transfers.

# **Group Terms and Conditions**

**Pricing** All prices are in Australian dollars (AUD\$), NETT and non-commissionable, and include a 10% Goods & Services Tax (GST).

You must add your own margin to any costs received from Southern World Australia. This is a

quotation only and no services have been booked. All costs are subject to change if the dates change or services quoted are not available at the time of booking.

Southern World Australia reserves the right to amend any rates should local taxes change, fuel surcharges or special cost increases be imposed by our suppliers, through circumstances beyond our control. Major events can impact on availability and prices. Such events can include (but are not limited to) New Year's Eve, Chinese New Year and major sporting events or conventions. In these circumstances, we will advise the special rates and other special terms and conditions which will apply if known at the time of your quotation. Final itinerary pricing and conditions will be confirmed at the time of booking.

Exact child rates and policies can vary widely depending on the suppliers and properties selected and cannot be provided unless we have the ages of all children. Specific terms will be advised at the time of quoting and booking.

# Making a Booking

At the time of requesting Southern World Australia to block space for your group, please provide us with the following information.

- 1. Group Name.
- 2. Dates of Travel.
- 3. Preliminary flight details.
- 4. Anticipated number of passengers travelling.

5 Number of rooms required and room configuration (single room = 1 person/twin room = 2

sharing in separate beds/double room = 2 persons sharing in the same bed).

Please note that if foreign speaking guides are required, we will not be able to confirm these until we have received confirmed flight details from you and language guides are subject to availability at the time of booking.

### **Status Reports**

A preliminary status of passenger numbers for each tour is required 60 days prior to the group's tour arrival date. A final names and rooming list, along with the final flight itinerary is required no later than 45 days prior to tour arrival.

#### **Deposits**

Some hotels or special service suppliers may require deposits before confirmation of booking. If a deposit is required to secure such services, we will request payment from you prior to actioning the booking request. Note that most deluxe properties and special charters request deposits upon confirmation. Where a hotel and/or supplier deposit or pre-payment is required and should the booking cancel, the deposit is non-refundable unless otherwise advised.

# **Payment**

Full payment for all tour arrangements must be received no later than 45 days prior to arrival, unless alternative payment terms have been previously negotiated. For bookings inside 45 days, immediate payment is required to confirm reservations. Payment should be made by credit card (Visa, MasterCard or American Express only) or telegraphic transfer to:

Southern World Vacations (Australia) Pty Ltd National Australia Bank Level 1, 141 Fitzgerald Street Northam WA 6401 Australia BSB # 086877 Account # 720221645 Swift Code # NATAAU3306P

Bank transfer charges and bank fees are the responsibility of the Agent. Prior approval from the Operator is required for payment by Credit Card and the Operator will impose a service fee of 3% for Visa, MasterCard and American Express, in addition to the confirmed booking price.

Southern World Australia will invoice in local currency (AUD\$). If payment is remitted in a currency other than the local currency, then Southern World Australia will set the rate of exchange to be applied for payment. Please request a rate just before payment is due.

# **Flight Details**

Southern World Australia requires a complete and detailed copy of all confirmed flights in writing at the time of booking. We accept no responsibility for failure of any service if this information has not been provided, is incomplete or incorrect. For security reasons Southern World Australia is not permitted to obtain any passenger details from transportation companies such as airlines, cruise or rail operators. This includes the changes to service arrival/departure times that we are not handling.

#### **Cancellations**

Cancellations must be advised in writing. The date of cancellation will be the first weekday date, excluding Saturday, Sunday and Public Holidays, that Southern World Australia receives the written advice.

Between 45 days and date of arrival, 100% of the total tour cost is forfeited.

More than 45 days prior to arrival date, Southern World will not charge any penalties. However, where a hotel and/or supplier deposit or pre-payment has been made, the deposit is 100% forfeited and will be non-refundable unless advised otherwise.

#### **Visa Information**

Most nationalities require an Australian visa in order to enter Australia. This is the responsibility of the client to ensure a visa has been approved prior to travel.

Please visit

https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-finder/visit for more information on what visa is required, and how you can apply for it.

#### **Insurance**

Southern World Australia will charge 100% of the total tour cost if an entire booking is cancelled within 30 days of the travel date. We highly recommend ALL passengers are fully insured to protect themselves against the loss of travel deposits, cancellation charges, full medical costs (including accident and sickness protection) and travel insurance including baggage and disrupted travel arrangements. Please encourage your clients to take out travel insurance when travelling to Australia.